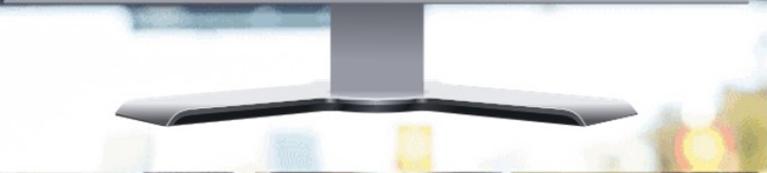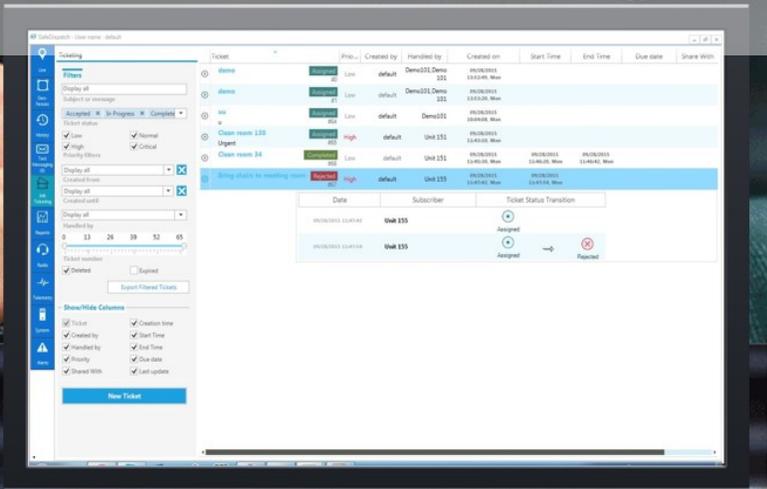# safemobile

Job Ticketing

ADDITIONAL SAFEDISPATCH SUITES

- **VOICE DISPATCH**
  PTT Two-way calls via control stations

- **VOICE RECORDING**
  All Call traffic recorded and logged through Direct IP connection

- **GPS/AVL WITH HISTORY**
  Real-Time GPS, tracking with historical playback, Geo-fencing and Landmarks

- **TEXT MESSAGING/ EMAIL**
  SMS between radios and dispatchers

- **TELEMETRY**
  Monitor and control remote processes

- **ENHANCED REPORTING**
  Exportable, location-based reports

WORKFORCE MANAGEMENT OVER THE RADIO & AT-A-CLICK

Within SafeDispatch v7.0, SafeMobile introduces a new, fully integrated job ticketing system which allows dispatchers to create a dynamic workflow by assigning and sending up-to-date job tickets while tracking their progress through the radio network. Jobs can be accepted, declined and marked completed by the subscriber units by one-button-click or by sending a predefined text message. Job statuses are customizable and can be adapted for the customer's business needs.

With SafeDispatch Job Ticking, workers in the field receive a task list to complete in real-time, using simple predefined responses already set in their radio menu.* Back at the office, Management can control their business processes and workflow effectively through a user-friendly tool that can be integrated with Voice Dispatch, GPS/ AVL tracking, advanced Messaging, Telemetry and Reporting in one seamless solution.
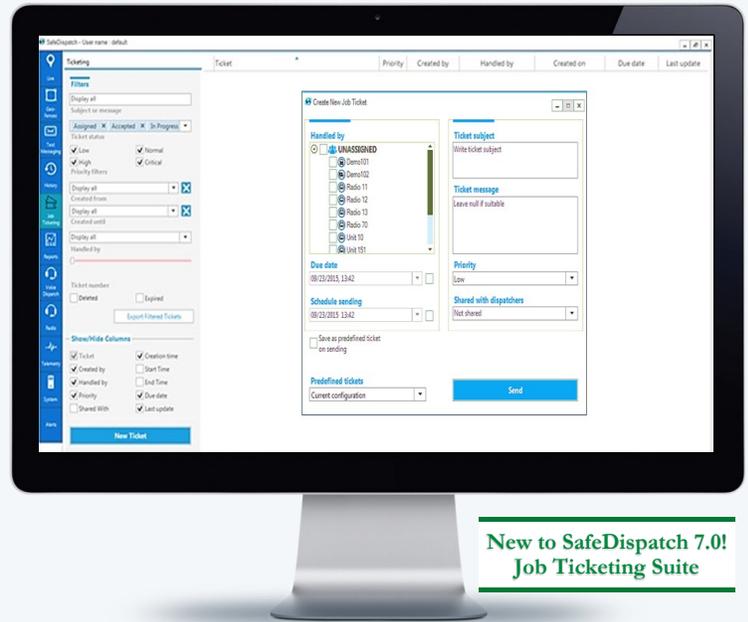
*Note: Motorola enhanced radios with color display are required. The Job Ticketing module not included in SafeDispatch core package and is sold separately.

3601 E. Algonquin Rd. Ste. 800 Rolling Meadows. IL 60008

Tel 847-818-1649   Fax   847-818-9190

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Job Ticketing

DIALY TASKS MADE SIMPLE

With Job Ticketing for SafeDispatch, work order management and notifications are automatic, efficient and reliable.

Day-to-day and business critical alarms can be scheduled to automatically dispatch work to radios, or assigned to a person based on the location, time of day, or competency necessary to respond to the tasks.

The closed loop system ensures that all tickets are acknowledged, monitored, resolved and then closed. Rich reporting features track your team's productivity including notifications, response actions, and time to completion for all job tickets.

New to SafeDispatch 7.0!
Job Ticketing Suite

SYSTEM COMPATIBILITY

SafeDispatch v7.0
is compatible with the following platforms:

Motorola MOTOTRBO®

- Conventional
- IP Site Connect
- Capacity Plus
- Linked Capacity Plus

Note: Motorola enhanced radios with color display are required for Job Ticketing Suite. The Job Ticketing module is not included in SafeDispatch core package and is sold separately.

SAFEDISPATCH SYSTEM DIAGRAM

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